

# Case Studies for NPCI Auto Mailer Process



One of the **Largest Bank in India**  
Leverages AutomationEdge **RPA** to Automate  
**NPCI Mailer Process**

**800%**  
**TAT Reduction**



## Challenges

Downloading 6 files each for 60-80 sub member banks on daily basis and emailing them downloaded reports.  
**Mundane activity with 400-450 files download and emailing.**



## Solution

User shares the list of Sub member banks with their login credentials to download required files from NPCI site.

**Robot downloads 6 required reports for previous day/Pending days from NPCI Site (UI) on daily basis at scheduled time** to save download time, Robot save those files on local drive.

Robot Zip those files for each listed sub member bank and Emails respective Zip files to each listed sub member bank on daily basis.



## GUI Automation Benefits



### **TAT**

TAT reduction from **10-15 minutes** to **2 minutes** for each Sub member Bank.



### **Productivity**

**Reduction** in manual efforts as the **9 team** members was working on this activity.



### **Accuracy**

**No scope** of manual error.